

# Montgomery Cares Advisory Board

## June 26, 2019 Meeting Notes

**MCAB Members Present:** Julia Doherty, Dr. Travis Gayles, Yuchi Huang, Peter Lowet, Marie Mann, D. Maria Rice, Langston Smith, Wayne Swann

**MCAB Members Absent:** Betsy Ballard, Steve Gammarino, Sybil Greenhut, Sharron Holquin, T.J. Senker,

**DHHS Staff:** Tara Clemons, LaSonya Kelly, Robert Morrow

**County Council Staff:** Linda McMillan

**Primary Care Coalition:** Rose Botchway, Marisol Ortiz

**Guest:** Diana Saladani *on behalf of T.J. Senker,*

The Vice-Chair, Dr. Rice, called the meeting to order at 6:15 pm

Item		Action Follow-up	Person Assigned	Due Date
1.	<b>Chair Report</b> <span style="float: right;"><b>D. Maria Rice</b></span>  Dr. Rice highlighted the agenda items and mentioned that due to lack of quorum the approval of minutes will occur at the July meeting.			
2.	<b>Health Care for the Uninsured Report</b> <span style="float: right;"><b>Tara Clemons</b></span> See Report and handout  <u>Monthly Status Report</u>  Tara reviewed the data for the Health Care for the Uninsured programs: <ul style="list-style-type: none"> <li>▪ <b>Montgomery Cares</b> has served 25,147 patients through May with a total of 66,449 patient visits at the ten participating clinics. Year to date, the clinics have expended 95% of the FY19 budgeted amount for encounters, the benchmark for May is 92%.               <ul style="list-style-type: none"> <li>○ Clinic Encounters – we are funded at 70,000 encounters and currently projecting 72,000 encounters by the end of June. This mean an additional \$149,000 dollars needed within the budget which has prevented spending in other areas, preventive services and community pharmacy.</li> </ul> </li> <li>▪ <b>Care for Kids</b> has enrolled 1,267 new children from July through May. We continue to see a higher number of new enrollees compared to last year by 17%. We are seeing a decline in renewing children, -</li> </ul>			

	<p>11% decrease in comparison to last year. Anecdotally, we are contributing the decline to fear because of the political environment and families moving out of the County.</p> <ul style="list-style-type: none"> <li>○ We are seeing children with more complex health issues which requires enhanced care coordination and navigation.</li> <li>○ July will mark the first year of the 2-year renewal policy that went into effect. We will continue to monitor the number of children actively engaged in the program</li> </ul> <ul style="list-style-type: none"> <li>▪ <b>The Maternity Partnership Program's</b> enrollment through May was 1,352 teens and women, a -6% decrease in overall enrollment compared with this time last year. We are attributing some of the decline to the movement of people out of the County, similar to CFK, specifically in the Takoma park and Langley park neighborhoods. The purple line is changing the affordable housing in the area and people are moving to different areas.</li> <li>▪ <b>Dental Services</b> has served 5,077 patients through May and provided 8,676 patient encounters at our clinics. The Dental Director has started, her name is Dr. Trisha Boyce. She has treated patients in private practice, military and public health settings. HHS is very happy to have her on board.</li> <li>▪ The <b>Homeless Health</b> program has had a total of 173 patient visits through May, a -24% decrease over this time last year. As of June 17th, there are currently 12 chronically homeless people remaining to be housed. 56 homeless (chronically and vulnerable) individuals have moved to permanent housing since Jan 1, 2019. <ul style="list-style-type: none"> <li>○ The men's shelter location on East Gude Dr has been temporarily closed based on public health concerns from a nearby landfill. The shelter has been temporarily relocated to the overflow shelter in Gaithersburg</li> <li>○ The Nadim Khan Memorial Homeless Resource Day is Thursday, November 21st from 9a – 2p at the Boher Park center in Gaithersburg. We are recruiting volunteers to help the day of, we will share in-person training dates and sign-up information in the upcoming months.</li> </ul> </li> </ul> <p><b><u>Discussion</u></b></p> <ul style="list-style-type: none"> <li>▪ Members discussed the increasing number of complex cases in the Care for Kids program. It was noted that the program has one nurse to triage all patients. A suggestion was made to identify the ongoing need for additional nursing staff and funds that could be potentially used.</li> <li>▪ Members discussed the reduction in CFK renewal children and decrease in MPP enrollment. Dr. Huang questioned if there are numbers available on people moving out of the County? Tara answered that DHHS is not aware of any significant shift of people moving out of the County. Rising rates of housing, due to incoming purple line in the Takoma Park/Langley park area, may be causing residents to move. HHS is seeing a rising number of people moving to East County where there is more affordable housing.</li> <li>▪ Marie questioned if we were seeing a demographic shift in the patients served at clinics. Tara responded that we haven't observed any changes to the population served.</li> <li>▪ Peter requested data on patients who have moved or the zip code distribution.</li> </ul>	<p>Complex cases – CFK needs</p> <p>Zip code data availability</p>	<p>DHHS/ PCC staff</p> <p>DHHS</p>	<p>ASAP</p> <p>TBD</p>
--	---	--	--	------------------------

<p><b>3. Dental Committee Update</b> See handout</p> <p>Dr. Smith noted that the Dental Committee (Dr. Smith, Lynda Honberg, Sharron Holquin) met with Dr. Gayles, Dr. Bridgers and DHHS staff regarding County Dental Services. He highlighted the major topics which included human resource concerns, County hiring process, obtaining programmatic data, operational standards, scheduling and improving efficiencies. Overall, the meeting went good with positive results.</p> <p><u><b>Discussion</b></u></p> <ul style="list-style-type: none"> <li>▪ Julia questioned what time frame does the Dental committee believe it can acquire program data? Dr. Smith responded that 3 months would be reasonable give the Dental Director has recently started.</li> <li>▪ Peter questioned if there are quality measures that can be utilized to improve service delivery? Dr. Smith noted that other than programmatic data, they would need to be identified.</li> <li>▪ Members noted that they are eager to hear the Directors plan for engaging the non-profit dental providers (such as the MCC dental clinic and Spanish Catholic Center dental clinic)</li> </ul>	<p><b>Langston Smith</b></p>			
<p><b>4. Special Committee: Eligibility Update</b> See handout</p> <p>Julia highlighted that the special committee sent correspondence to Dr. Gayles recommending the MCares eligibility transition be a pilot program. Based on the June 21<sup>st</sup> letter from Dr. Gayles, the County chose a phased in approach of half the clinics. The committee was pleased to see the change but still recommending a pilot to test things out. A smaller subset is suggested because the process is new, and it would be good to test out small. Julia noted there is concern about all the complexities to work through.</p> <p><u><b>Discussion</b></u></p> <ul style="list-style-type: none"> <li>▪ Wayne noted that the workgroups are progressing. Communication materials have been developed and training is going on. There are still areas that need to be addressed that are being worked through.</li> <li>▪ Marie noted that data gathering and performance measures are needed to gauge how things are progressing. It is important that patients aren't impacted negatively with the change.</li> <li>▪ Members discussed the fear in the community given public charge and the political environment. The eligibility process should be patient-centered and clinic based. It was noted that most patients needing care present at the clinic when they are sick.</li> <li>▪ Members agreed to discuss eligibility data and performance measures at the July meeting.</li> </ul>	<p><b>Julia Doherty</b></p>	<p>Data/Performance measures discussion</p>	<p>MCAB members/Special Committee</p>	<p>July 2019 mtg</p>
<p><b>5. FY20 September Strategic Planning --Committee Breakouts</b></p> <p>The program committees were given time to meet.</p>	<p><b>D. Maria Rice</b></p>			

6.	<p><b>MCAB Committee Report Out</b>  <b>--Potential Speaker for July 2019</b>  <b>--Priority Discussion Items for September</b></p> <p><b>Speaker</b></p> <ul style="list-style-type: none"> <li>▪ Board members agreed to extend an invite to Councilmember Gabe Albornoz for the July 2019 meeting.</li> <li>▪ The new DHHS Director, Raymond Crowel will be invited to speak at the September retreat along with the new Dental Director.</li> </ul> <p><b>Dental Committee</b></p> <ul style="list-style-type: none"> <li>▪ What is the assessment of where we are now?</li> <li>▪ What are the strategies for staffing?</li> <li>▪ What are the Directors strategies for addressing wait times?</li> <li>▪ What are the strategies for optimizing access to specialty dental care?</li> <li>▪ Where do clients reside (in the County) and what dental clinic are they going to?</li> <li>▪ What is the Directors plan for engaging with the non-profit community?</li> </ul> <p><b>Montgomery Cares</b></p> <ul style="list-style-type: none"> <li>▪ Focused on completing the SWOT analysis</li> <li>▪ Performance Measures – Eligibility</li> </ul> <p><b>Healthcare for the Homeless</b></p> <ul style="list-style-type: none"> <li>▪ Follow up on pilot, clients that have significant mental health issues</li> </ul> <p><b>Care for Kids/Maternity Partnership</b></p> <ul style="list-style-type: none"> <li>• Focus on quality outcomes for both programs</li> <li>• MPP – review current data for program such as high-risk pregnancy and connectivity to Montgomery Cares after delivery</li> <li>• CFK – characteristics of the population may be changing</li> </ul>	D. Maria Rice		
7.	<p><b>July 2019 Agenda &amp; Next Steps</b></p> <p>The next meeting will be July 24, 2019.</p>	D. Maria Rice		
8.	<p><b>Meeting Adjourned at 8:35pm</b></p> <p><i>Motion to adjourn: Peter Lowet</i>  <i>Seconded: Yuchi Huang</i>  <i>Unanimously approved</i></p>			

Respectfully submitted,

Tara O. Clemons  
Montgomery Cares Advisory Board